PAULA YOUNG®

P.O. Box 3690 Oshkosh, WI 54903-3690

Online Order Form

1 ADDRESS

CUSTOMER NUMBER | SOURCE CODE

Name:_____

C/O: _____

Address: _____ Apt.:_____

City: _____ State: _____ ZIP: _____

Phone #: _____ (In case we have a question about your order)

Email address: _____

*Note: We do not rent or sell your e-mail address.

2 SHIP TO: If different from the name and billing address. Please check appropriate box:

- ☐ Address/Name Change
- ☐ Ship to me at a different address
- ☐ New Customer
- ☐ Gift Recipient

Name:_____

Address: _____

City: _____

State: _____ ZIP_____

ORDER ONLINE TODAY! at paulayoung.com · PHONE: 1-800-364-9060

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6-Digit Item Number	Design or Color Code	Size Code	Qty.	Item Description	Page	Price Each	Total Price
1 2 3 4 5 6	0 1 2 3	0 1 2 3	2	*Example*	5	$	$
						$	$
						$	$
						$	$
						$	$
						$	$
						$	$
						$	$
						$	$
						$	$

4 PAYMENT METHOD:

- ☐ Check or money order enclosed
  (Make payable to Paula Young)
- ☐ Charge my Credit/Debit Card

Account # | | | | | | | | | | | | | | | | |

Expiration Date | | | | | (m m y y)

Signature _____

To process your order, we must have your signature and card expiration date.

Economy Shipping
Based on Merchandise Total

$13.99 or less	$7.99
$14-$28.99	$9.99
$29-$48.99	$12.99
$49-$78.99	$13.99
$79-$99.99	$14.99
$100-$174.99	$16.99
$175+	$18.99
ADD'L ADDRESS.	$9.99

[1]Shipments to AK, HI, PR, VI, GU add $9.95 surcharge to shipping. **See below for Shipping and Sales Tax Information.

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Merchandise Total	
Other Discount (if applicable)	
Merchandise Subtotal	
Economy Shipping[1] AK, HI, PR, VI, GU see below	
$9.99 for each additional shipping address	
Priority Processing $2.95 + Economy Shipping	
Premium or Next Business Day Shipping (No PO Boxes) Additional Express charge per address	
Protection Plus Surcharge	$5.99
Subtotal	
Sales Tax** Add applicable State & Local SALES TAX on the Subtotal above for the states below	
Total Amount Enclosed	

Thank you for your order!

SATISFACTION GUARANTEE: If for any reason you are not completely satisfied with your purchase, please follow the exchange and return policy guidelines below. If you have any questions about completing your exchange, please feel free to contact customer service at **1-800-343-9695** or email: **crs@paulayoung.com**

STANDARD SHIPPING: Please allow 6-9 business days for processing time and delivery. Shipping fee applies to complete order, even if item is back-ordered and requires multiple shipments. (Overnight Delivery cannot be shipped to P.O. boxes.)

EXCHANGE & RETURN POLICY: Your satisfaction is our first priority. If, for any reason, you are not satisfied with your purchase, you may exchange or return unworn, unaltered items with tags attached (including un-opened wet products). Wigs may be returned or exchanged **within 45 days*.** Exchanged wig(s) will be shipped back to you free of charge, excluding rush service charges. All returns will be inspected and those found not in pristine condition will not be processed for a refund or exchange.

PLEASE NOTE: Exchanges and refunds are normally processed within 10 business days of receipt. Check refunds will be received within 3 weeks.

*All time periods are calculated from original ship date.

***SALES TAX: Please add appropriate sales tax which is due on orders delivered into the following states: AL, AR, AZ, CA, CO, CT, DC, FL, GA, HI, IA, ID, IL, IN, KS, KY, LA, MA, MD, ME, MI, MN, MO, MS, NC, ND, NE, NJ, NM, NV, NY, OH, OK, PA, RI, SC, SD, TN, TX, UT, VA, VT, WA, WI, WV, WY*

PROTECTION PLUS SURCHARGE: This $5.99 fee is a flat charge that helps us to provide the lowest possible prices and shipping charges. This fee helps cover quality fulfillment and potential risks during shipping, like packages lost or damaged in transit. Which allows us to quickly replace or refund your order if anything happens to your package when it's on the way to you.

Delivery Methods and Times	Rate
Economy Shipping = 6-9 business days*	See shipping chart
Priority Processing = 3-6 business days*	$2.95 + economy shipping
Premium Shipping = 3 business days*	$15.99 + economy shipping
Next Business Day = 1 business day (if ordered by 1:00 p.m.)*	$32.00 + economy shipping

Express shipping is not available for shipments to P.O. Boxes, drop-ship items or out-of-stock items. For shipments outside the US please call Customer Service for details.